



Strategic Plan 2015-16

Southampton Local Safeguarding Adult Board Strategic Plan 2015-16

Introduction

Safeguarding is everyone's business, and it is important that organisations work together to protect people who need help and support. One of the biggest challenges is how to bring together the huge number of teams and organisations involved in keeping people safe. The Care Act 2014 requires local authorities to set up a Local Safeguarding Adults Board (LSAB) in their area, giving these boards a clear basis in law for the first time. The Act says that the LSAB must:

- include the local authority, the NHS and the police, who should meet regularly to discuss and act upon local safeguarding issues
- develop shared plans for safeguarding, working with local people to decide how best to protect adults in vulnerable situations
- Publish this safeguarding plan and report to the public annually on its progress, so that different organisations can make sure they are working together in the best way.

This Strategic Plan outlines the work to be undertaken by Southampton Local Safeguarding Adult Board during 2015-16, it is a shared plan by the organisations represented on the LSAB. It details how the Board will engage with local people to ensure that their views influence how adults in vulnerable situations, those 'at risk' of harm will be protected.

The plan details this in 5 key themes and priority areas which are detailed below. These areas will complement the LSAB and its key member's core safeguarding business. The Care Act 2014 and Supporting Guidance from the Department of Health details what this business entails.

The Southampton LSAB also works within the '4LSAB' area of Southampton, Portsmouth, Hampshire and Isle of Wight. The 4 areas share common safeguarding policies, procedures and guidance for staff to work to. They share a working group with all chairs of LSAB's and managers of the Boards working together with Health, Police and Local Authorities to achieve consistency across the areas.

Business As Usual for the LSAB:

This plan gives detail of the key priorities for the LSAB beyond its 'business as usual' which is broadly set out below. Other key LSAB documents alongside recently agreed 4LSAB Policy and Procedures should be reviewed for details of this:

Safeguarding Adult Reviews: When there is any failure in safeguarding, the results can be severe and tragic and therefore demand a strong response. The LSAB will carry out Safeguarding Adults Review in some circumstances – for instance, if an adult with care and support needs dies as a result of abuse or neglect and there is concern about how one of the members of the LSAB acted. The Reviews are about learning lessons for the future. They will make sure SABs get the full picture of what went wrong, so that all organisations involved can improve as a result. The LSAB will deliver these according to a *Learning*

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and Review Framework for Southampton based on that agreed by the 4LSAB's of Southampton, Portsmouth, Hampshire and the Isle of Wight, and will also agree to review cases that do not meet the threshold for a SAR but where learning could be gained. This work is led by the LSAB's Case Review Group.

Quality Assurance: as detailed in its *Quality Assurance Framework* the LSAB will carry out a range of activities to be assured of local practice in keeping people safe, the LSAB will also collate service level information and data regarding local safeguarding services and report this regularly to the LSAB via the Monitoring and Evaluation Group.

Community Engagement: as detailed in the *Community Engagement and Awareness Strategy and Plan* which is shared with the Local Safeguarding Children Board (LSCB) and identified in Priority 4 below. This work is led by the Community Engagement and Awareness Group

Learning and Development: this work is led by the Learning and Development Sub Group which is shared with the Local Safeguarding Children Board (LSCB). The group will develop a local implementation plan to work within the framework of a *4LSAB Workforce Development Strategy for Safeguarding*. The LSAB will focus on multi agency safeguarding training for professionals and seek assurance of single agency plans for this area.

Monitoring of Success:

Progress against this plan will be reviewed and monitored by the LSAB, with Chairs of the relevant sub committees reporting on progress against their actions regularly to the Board. Where necessary and appropriate the Chairs of each sub group will highlight areas of concern and good practice to the full board meetings for further action.

Key to abbreviations:

Board / LSAB:	The full board of the Local Safeguarding Adult Board
L&D:	Learning and Development Group
M&E:	Monitoring & Evaluation Group
CEA:	Community Engagement & Awareness Group
4LSAB:	Hampshire, Isle of Wight, Portsmouth & Southampton
HWBB:	Health & Wellbeing Board
DVA:	Domestic Violence and Abuse
HBV:	'Honour' Based Violence
FGM:	Female Genital Mutilation
FM:	Forced Marriage

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Summary of Key Priority Issues for 2014-15:

1.	Make Safeguarding a whole city theme – reinforcing that it is ‘everybody’s business until the person is safe’ across partnerships.	LSAB CEA
2.	Make Safeguarding Personal (MSP) – to ensure that the principles are embedded in service provision.	L&D
3.	Manage and monitor the impact of changes to services – seek assurance to ensure that austerity measures and changes to strategic and operational service provision are not impacting negatively on adults at risk of harm.	LSAB M&E
4.	Increase community engagement and awareness - to ensure service user’s views influence services and that community’s awareness of safeguarding is high.	CEA
5.	Make best use of local data and information – using service data and intelligence to inform our work and measure success.	M&E

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Priority 1: Make Safeguarding a whole city theme – reinforcing it is ‘everybody’s business until the person is safe’.					
OUTCOME	ACTION REQUIRED	BY WHO	BY WHEN	RESOURCE REQUIRED (£)	HOW WILL WE MEASURE SUCCESS?
Adults at risk are safeguarded at the earliest opportunity due to higher awareness of risk indicators and through coordinated action to respond to concerns.	Seek assurance from the Local Authority and its partners that pathway is in place for; <ul style="list-style-type: none"> • Receiving alerts and concerns – i.e. a ‘front door’ • Assessing and managing risk levels • Clear thresholds for appropriate interventions and section 42 enquiries • Out of hour’s provision. 	<i>LSAB</i>	<i>September 2015</i>	<i>Nil</i>	<i>Reports to LSAB and challenges made demonstrate timeliness of responses and improved safety of adults at risk of harm.</i>
	Ensure links to other key partnerships: <ul style="list-style-type: none"> • Health and Wellbeing Board • Safe City Partnership • Local Safeguarding Children Board 	<i>Safeguarding Boards Team</i>	<i>September 2015</i>	<i>Nil</i>	
	Ensure learning from serious case reviews, safeguarding adult reviews and domestic homicide reviews is presented to the LSAB and learning is shared across partnerships.	<i>LSAB</i>		<i>Cost of SAR’s</i>	
	Work with identified partnership leads to seek assurance of progress on work to address cross cutting issues such as: Domestic Violence Honour Based Violence Trafficking FGM Forced Marriage	<i>Safeguarding Boards Team</i>	<i>September 2015</i>	<i>Nil</i>	

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Priority 1: Make Safeguarding a whole city theme – reinforcing it is ‘everybody’s business until the person is safe’.					
OUTCOME	ACTION REQUIRED	BY WHO	BY WHEN	RESOURCE REQUIRED (£)	HOW WILL WE MEASURE SUCCESS?
	Coordinate development of business plans and objectives across partnerships	<i>Safeguarding Boards Team</i>	<i>September 2015</i>	<i>Nil</i>	
	6 monthly meeting of chairs & those managing relevant partnerships.	<i>Safeguarding Boards Team</i>	<i>July 2015</i>	<i>Nil</i>	
	Co – reporting of Annual Reports to each partnership / board.	<i>Safeguarding boards Team</i>	<i>September 2015</i>	<i>Nil</i>	

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Priority 2: Make Safeguarding Personal (MSP) – to ensure that the principles are embedded in service provision.					
OUTCOME	ACTION REQUIRED	BY WHO	BY WHEN	RESOURCE REQUIRED (£)	HOW WILL WE MEASURE SUCCESS?
<p>Adults at risk are safeguarded through interventions which are person centred and reflective of their views and needs.</p>	<p>Seek assurance through the LSB quality assurance work that board partners are involving:</p> <ul style="list-style-type: none"> • Clients • Family and friends where appropriate, safe, & at the agreement of the client <p>In the process of safeguarding adults at risk.</p>	<p><i>M&E Group</i></p>	<p><i>October 2015</i></p>	<p><i>Nil</i></p>	<p><i>Responses to 1 questions demonstrate increase in satisfaction with and success of interventions.</i></p>
	<p>Ensure the principals of MSP are reflected in all 'levels' of learning and development work.</p>	<p><i>L&D Group</i></p>	<p><i>June 2015</i></p>	<p><i>L&D Costs</i></p>	
	<p>Deliver workshops to promote 'MSP' principals to workers in Southampton.</p>	<p><i>L&D Group</i></p>	<p><i>September 2015</i></p>	<p><i>Venue cost Trainer cost</i></p>	
	<p>Develop toolkit for multi-agency professionals to enable a person centred / MSP approach to safeguarding interventions, including:</p> <ul style="list-style-type: none"> • Providing written information in appropriate and accessible formats, including community languages • Using BSL and community language interpreters appropriately • Identifying and responding to issues of capacity and mental health needs • Identifying and responding to advocacy needs • Encouraging (where safe and appropriate) friends, family and carer involvement. 	<p><i>L&D Group</i></p>	<p><i>December 2015</i></p>	<p><i>£2,000 for production and launch</i></p>	
	<p>Deliver a campaign which will utilise MSP principles in prevention of financial abuse</p>	<p><i>CEA Group</i></p>	<p><i>December 2015</i></p>	<p><i>As above includes materials</i></p>	
	<p>Develop 'I' questions to be multi agency and person centred in design, and explore effective ways of collating responses.</p>	<p><i>CEA Group</i></p>	<p><i>September 2015</i></p>	<p><i>Nil</i></p>	
	<p></p>	<p></p>	<p></p>	<p></p>	

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Priority 3: Manage and monitor the impact of changes to services – seek assurance to ensure that austerity measures and changes to strategic and operational service provision are not impacting negatively on adults at risk of harm.					
OUTCOME	ACTION REQUIRED	BY WHO	BY WHEN	RESOURCE REQUIRED (£)	HOW WILL WE MEASURE SUCCESS?
Increased safety of adults at risk of harm, earlier in their experience through improved and clear information regarding services that provide preventative information and support.	Seek assurance that there are clear routes to information and advice services from across member agencies	LSAB	Sep 15	Nil	Data showing success of interventions and levels of alerts / referrals for adults at risk.
	Initiate a local campaign to advertise to the public when and how to raise alerts	CEA	Dec 15	£1500 as above for MSP	
	Seek assurance that informal carers have access to appropriate assessment, support and training to carry out caring tasks safely	LSAB	Aug 15		
	Seek assurance from member agencies undertaking operational redesigns in response to austerity measures, including: <ul style="list-style-type: none"> • Protective measures are in place where targets to reduce costs will result in increased use of less regulated provision, & that the LSAB is advised if any adverse impact. • Ensuring accessibility of services, specially Out of Hours (OOH) and crisis intervention 	LSAB	From June 15	Nil	
	Request full details to main LSAB meetings of: <ul style="list-style-type: none"> • Deprivation of Liberty Safeguards (DOLS) activity • Availability of BIA across social and health care providers 	LSAB	From June 15	Nil	
	Identify and develop a self-neglect tool kit to assist practitioners recognise and respond to neglect/ poor care, including self-care and map pathways for appropriate interventions.	L&D	April 16	£1500 for materials and launch	
	Request 6 monthly reports from the Clinical Commissioning Group and Integrated Commissioning Unit (CCG- ICU) alongside the Care Quality Commission (CQC) regarding work undertaken with health and social care providers regarding neglect	LSAB	From Sep 15	Nil	
Request 6 monthly report from Acute Hospital Trusts to report on safe discharge practices.	LSAB		Nil		

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Priority 4: Increase community engagement and awareness - to ensure service user's views influence services and that community's awareness of safeguarding is high.					
OUTCOME	ACTION REQUIRED	BY WHO	BY WHEN	RESOURCE REQUIRED	HOW WILL WE MEASURE SUCCESS?
Adults at risk are safeguarded at the earliest opportunity due to higher awareness of risk indicators and through coordinated action to respond to concerns.	Agree an annual multi agency community engagement and awareness plan	<i>LSAB</i>	<i>April 2015</i>	<i>Nil</i>	<i>Responses to 1 questions shows increase in satisfaction with interventions</i> <i>LSAB is able to use community views to influence developments in provision.</i>
	Increase awareness of what constitutes 'adults at risk' of harm, include a focus on: <ul style="list-style-type: none"> • Younger adults • Local communication as well as national campaigns • Link to local sources of information (e.g. Southampton Information Directory – SID) • Use local radio shows and community links such as Unity 101 to regularly promote safeguarding issues and highlight 'what to do' if you are worried about someone. 	<i>CEA</i>	<i>December 2015</i>	<i>Link to Priority 3.</i>	
	Utilise learning and development opportunities to promote key messages regarding 'safeguarding is everybody's business' as well as identifying and responding to adults at risk of harm.	<i>L&D</i>	<i>September 2015</i>	<i>TBA proposals in development for L&D</i>	
	Engage with the local voluntary sector to deliver messages including; <ul style="list-style-type: none"> • Faith and community groups • Voluntary groups 	<i>CEA</i>	<i>Nil</i>		
	Agree an annual joint conference with LSCB / LSAB to focus on a cross adults and children's safeguarding issue/s	<i>Safeguarding boards Team</i>	<i>December 2015</i>	<i>TBC</i>	
Consult on this strategic plan with local service users and community groups.	<i>LSAB</i>				

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Priority 5: Make best use of local data and information – using service data and intelligence to inform our work and measure success.					
OUTCOME	ACTION REQUIRED	BY WHO	BY WHEN	RESOURCE REQUIRED (£)	HOW WILL WE MEASURE SUCCESS?
<p>The LSAB understands the 'story' of local safeguarding services and makes informed improvements to enhance provision and ensure safety of Southampton residents.</p>	<p>Agree a quality assurance framework for the LSAB in Southampton that enables:</p> <ul style="list-style-type: none"> • Information and data to be gathered in a systematic way • Data to compliment qualitative information submitted to the Board. 	<i>LSAB</i>	<i>April 2015</i>	<i>Nil</i>	<i>Data shows clear trends</i>
	<p>Regularly analyse multi agency Safeguarding Adults data from all key board members.</p>	<i>LSAB / Safeguarding Boards Team</i>	<i>From April 2015</i>		<i>Clarity across partnership of terminology</i>
	<p>Continuously review data collection systems and develop these to effectively deliver data and performance information analysis as required.</p>	<i>M&E</i>	<i>"</i>		<i>Data shows increase in safety</i>
	<p>Ensure that statistical information is presented regularly to the LSAB main board in a meaningful and clear way to understand trends, quality and the performance of local safeguarding practice and inform developments and improvements.</p>	<i>"</i>	<i>"</i>		<i>Data shows improved timeliness of responses</i>
	<p>Ensure there is consistency in the use of terminology and language across the partnership (terms such as; alert, referral, concerns and enquiries).</p>	<i>"</i>	<i>"</i>		
	<p>Identify issues for younger adults at risk – particularly through the transition from Children's Services to Adult Services.</p>	<i>M&E</i>	<i>September 2015</i>		
	<p>Identify links to University's in Southampton with a view to assisting the LSAB in evaluating its work and progress.</p>	<i>M&E</i>	<i>December 2015</i>		

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Southampton Local Safeguarding Adult Board (LSAB) Structure 2015-16

